

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI
This 18th day of March'2025
C.G.No.277/2024-25/Kadapa Circle

CHAIRPERSON (I/c)/Member (Finance)

Sri. K. Ramamohan Rao

Members Present

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. W. Vijaya Lakshmi

Member (Independent)

Between

Sri. G. Sreenivasulu Reddy, D.No. 2/20,
Utukur, C.K. Dinne (M), Kadapa Dist.

Complainant


AND

1. Superintending Engineer/O/Kadapa
2. Dy.Executive Engineer/O/Kadapa
3. Executive Engineer/O/Kadapa

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.03.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

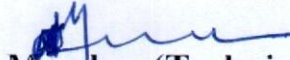
01. The complainant filed the complaint during the Vidyut Adalat conducted on 24.01.2025 at Kadapa stating that there is necessity to effect changes in the alignment of 33 KV line passing from Balajinagar to Mulavanka and inspite  his requests, there was no response form the respondents.

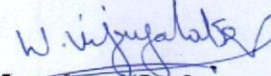
02. The said complaint was registered as C.G.No.277/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the old 33 KV line is very much essential to provide alternate supply in case of failure of new 33 KV line due to breakdown or any failure and as such there is no possibility to dismantle the old existing 33 KV line and there is no scope for effect changes in the alignment of new 33 KV line.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that the old 33 KV line is very much essential to provide alternate supply in case of failure of new 33 KV line due to breakdown or any failure and as such there is no possibility to dismantle the old existing 33 KV line and there is no scope for effect changes in the alignment of new 33 KV line. The complainant remained absent and failed to explain the necessity to change the alignment of new 33 KV line and dismantlement of the old 33 KV line. Hence, accepting the version of the respondents, we feel that there is no merit in the complaint. Accordingly, the complaint is dismissed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.

04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 18th day of March'2025.


(I/c) CHAIRPERSON
Member (Finance) 18/3/2025


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

